



VTouch[®] Quick Start Guide

Master Account Users

This guide is intended to 'jump-start' the process of configuring your VTouch account so you can begin viewing device data, alarm status and VT-LiveConnect[®] to your devices on-demand, from anywhere in the world.

Basic VTouch Overview

VTouch activated devices send information via the Internet to the VTouch server at regular intervals or whenever an alarm occurs.

VTouch activated devices that you have purchased will be registered to your VTouch account domain using the device's unique serial number.



Configuring VTouch to view data & alarms and VT-LiveConnect® to devices

LOGIN to the VTouch Website: www.w-vtouch.com Type the username and password given during the registration of the VTouch corporate account

Device Relationship Hierarchy

The tabbed menu below shows the general relationship between a VTouch enabled device and you, a master VTouch account level user. Devices in your Master Account are associated with a specific facility that has a relationship to a specific customer that has a relationship to a specific client.



In order to view VTouch activated devices in your VTouch account, you must first define a device relationship as outlined in the following instructions.

Step 1: Creating a Device Relationship

2. Select Add New Client.

Create a New Client

1. After LOGIN, select the Clients tab.



	Client	List			
ster Account Uclient	Address	City	State	Zip	Action
chem Eng Dist Admin Test Cli	ent			C	
-Instruction Client				C	. ** # .
-Monitoring Service:				C	A 200 100 E
-Paranoid CLient				C	. ** #
-Second Client				C	* ** **
SelfDiagnostics		/		C	. ** ** .
-SiteTest Client	1313 Mockingbird	Lane Doomsvill	eOhio	999990	1 2 20 20
-Water District		Holliston	MA	01746	* 10
Your WT Account				C	* ** ** 4
	Add New	Client			

- **Create a New Customer under New Client** В
- 4. Select the New Client added in the previous step.





3. Enter Client Company Details. Click 'Add', then click 'Back'.



Enter New Customer Details. Click 'Add', then click 'Back'



9. Enter New Facility Details. Click 'Add', then click 'Back'

Company Name:	
Address 1:	C
Address 2:	
City:	
State:	
Zip:	
Primary Contact:	
Phone:	
Mobile Phone:	
Fax:	
Email:	

Create a New Facility under New Customer

7. Select the New Customer added in the previous step.

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- **Facility List** LFacility Address City State Zip Action There are no companies in your list Add New Facility
- 8. Select Add New Facility



Step 2: Adding a Device to VTouch

In Step 1 you created a specific device relationship hierarchy. The next and last step is to assign a specific device to this new relationship hierarchy as illustrated below.



Assign Device to a Customer's Facility

 Select the Facilities tab. Select the Controller Assignment Icon for desired facility.

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Assign Device Data to a Process

6. Assign device to the Customer.



- 8. Assign controller data to a Process. Click the Update button.
- 7. Select the Maintain Controller icon. $recount) \rightarrow Instruction Client$ (Client) $\rightarrow Instruction Customer$ (Customer) $\rightarrow Instruction Customer$ **Controller List** Serial Model Name Location 0505059999 Webalert STAP WebAlert STAP Eng Lab 10.0.101.163 Un-Assign << Back **Unassigned Controllers** Serial Model Name Location 0525079999 Webalert eTap WebAlert eTAP Eng Lab 10.0.101.164 Assign 9. Select the Process tab to view controller data.

Congratulations! You're done! Click the VT-Live-Connect[®] icon routed to connect to your controller

			Maintair	Controllor		
	_/		Maiiitaii	ocordinationer		
	/	-	Model:	Webalert STAP		
/			SoftwareID:			
			FirmwareID:			
·			Location:	Fog Lab 10 0 101	163	
		P	hone Number:	1:5084297607	.105	
		Cor	nnection Type:	VDial		
				BECKEN P		
			Actions	1 100 1 1 1 1		
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List Processes

(System User)

Tower #1 (Process Cooling) Actions: Image: Constant of the system Alarms: Level D (DI_D) Low Alarm (since 9/30/2011 1:23:09 PM) Readings as of: 9/12/2012 10:06:54 AM Maintering Alarms Channel Readings Readings Measure 695.31 gal. None. Level 1 (AI_1) Measure 695.31 gal. Maintering Average 69.82 gal/min None. FlowMeter4 (AI_4) Total 21515344.00 69.78 gal Maintering 69.71 gal/min Maximum 70.06 gal/min Average 69.82 gal/min None. Contact1 (DI_A) Total 0.00 gal. Follows witch (DI_E) State FSClosed None. None.	ABC Industrial - Chil	ABC Industrial - Chiller Room						
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Flow Switch (DI_E) State FSClosed None.	Contact1 (DI_A)	Total 0.00 gal.					None.	
	Flow Switch (DI_E)	State FSClosed					None.	

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