



VTouch® Quick Start Guide

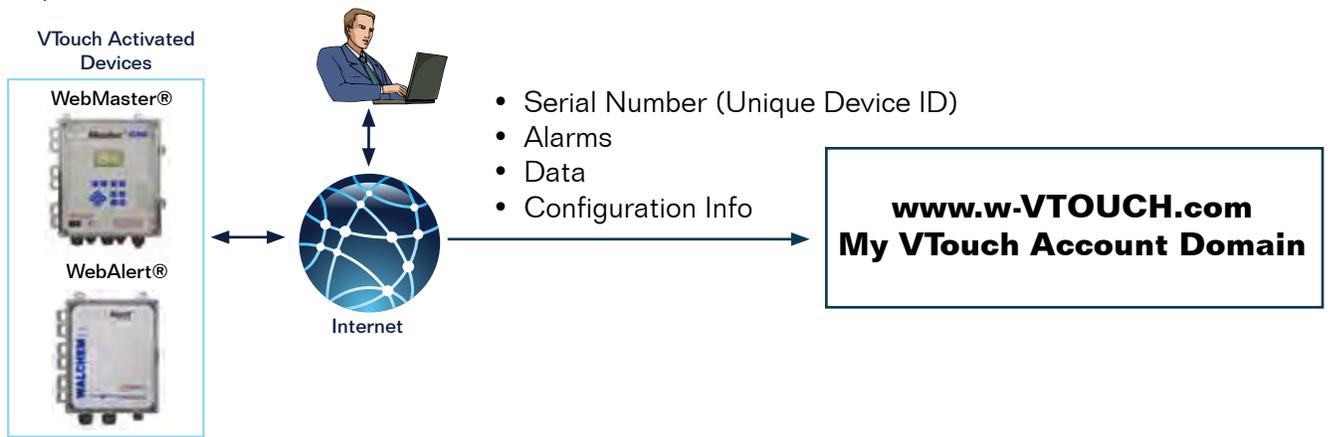
Master Account Users

This guide is intended to 'jump-start' the process of configuring your VTouch account so you can begin viewing device data, alarm status and VT-LiveConnect® to your devices on-demand, from anywhere in the world.

Basic VTouch Overview

VTouch activated devices send information via the Internet to the VTouch server at regular intervals or whenever an alarm occurs.

VTouch activated devices that you have purchased will be registered to your VTouch account domain using the device's unique serial number.



Configuring VTouch to view data & alarms and VT-LiveConnect® to devices

LOGIN to the VTouch Website: www.w-vtouch.com

Type the username and password given during the registration of the VTouch corporate account

Device Relationship Hierarchy

The tabbed menu below shows the general relationship between a VTouch enabled device and you, a master VTouch account level user. Devices in your Master Account are associated with a specific facility that has a relationship to a specific customer that has a relationship to a specific client.

The screenshot shows the VTouch website interface. At the top is the VTouch logo. Below it is a navigation menu with tabs: Home, Master Accounts, Clients, Customers, Facilities, and Processes. Curved arrows above the tabs indicate a 'Device Relationship Hierarchy' from Master Accounts to Clients, Customers, Facilities, and Processes. The 'Master Accounts' tab is selected, showing a 'List Master Accounts' section. A red arrow points from the text 'Serial Numbers of all VTouch activated devices purchased are linked to your VTouch account domain' to the 'Controller List' table. The table has columns for Serial Number, Model, Name, Location, and Client Assigned.

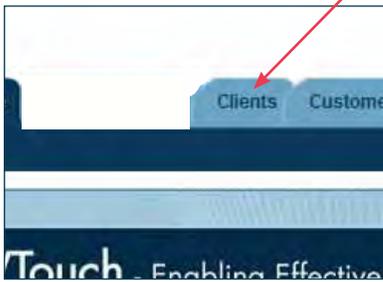
Controller List				
Serial Number	Model	Name	Location	Client Assigned
0903261923	WebMaster	Name 1	Location	Sales Rep 1
0907161416	WebAlert	Name 2	Location	(unassigned)

In order to view VTouch activated devices in your VTouch account, you must first define a device relationship as outlined in the following instructions.

Step 1: Creating a Device Relationship

A Create a New Client

1. After LOGIN, select the Clients tab.



2. Select Add New Client.



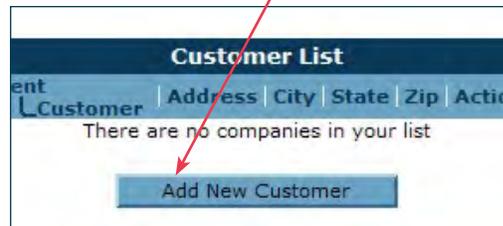
3. Enter Client Company Details. Click 'Add', then click 'Back'.

B Create a New Customer under New Client

4. Select the New Client added in the previous step.



5. Select Add New Customer.



6. Enter New Customer Details. Click 'Add', then click 'Back'.

C Create a New Facility under New Customer

7. Select the New Customer added in the previous step.



8. Select Add New Facility



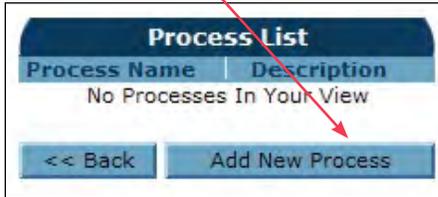
9. Enter New Facility Details. Click 'Add', then click 'Back'.

D Create a Process for the New Facility

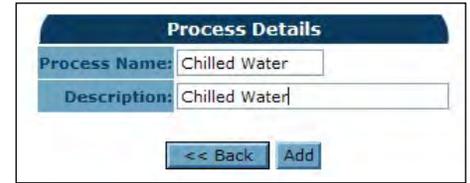
10. Select the Process Details Icon. 



11. Select Add New Process



12. Enter New Process Details



You're DONE! You can go back to the HOME tab.

Step 2: Adding a Device to VTouch

In Step 1 you created a specific device relationship hierarchy. The next and last step is to assign a specific device to this new relationship hierarchy as illustrated below.

1. Assign device serial number to a client
2. Assign device serial number to that client's customer
3. Assign device serial number to that customer's facility
4. Assign device data to that facility's process

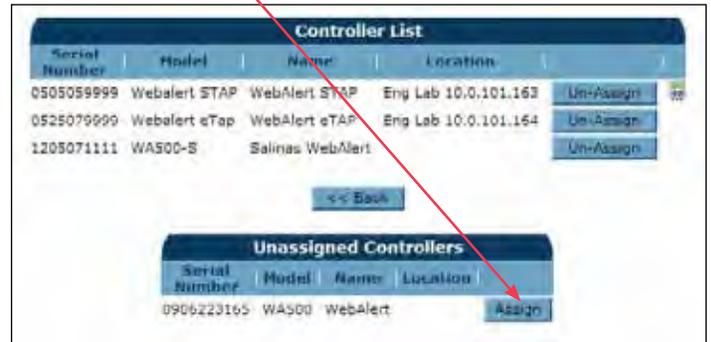


A Assign Device to a Client

1. Select the Clients tab.
Select the Controller Assignment Icon for desired client.



2. Assign device to the Client.



B Assign Device to Client's Customer

3. Select the Customers tab.
Select the Controller Assignment Icon for desired customer.

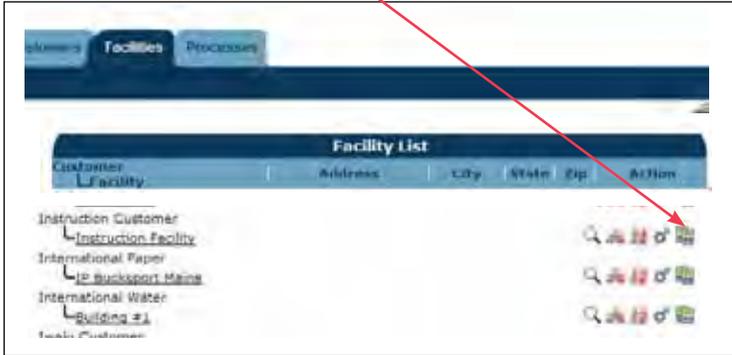


4. Assign device to the Customer.



C Assign Device to a Customer's Facility

- Select the Facilities tab.
Select the Controller Assignment Icon for desired facility.



- Assign device to the Customer.

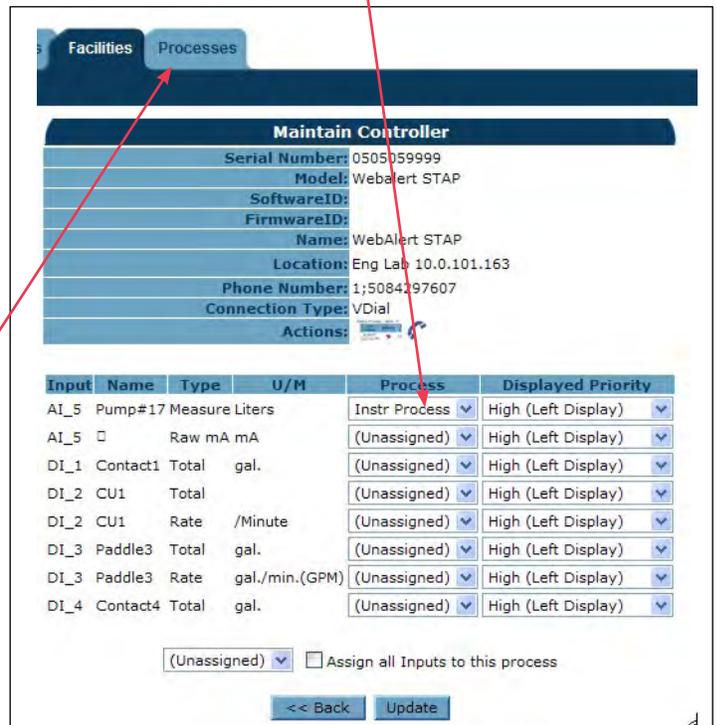


D Assign Device Data to a Process

- Select the Maintain Controller icon.



- Assign controller data to a Process.
Click the Update button.



- Select the Process tab to view controller data.

Congratulations! You're done! Click the VT-Live-Connect® icon  to connect to your controller

List Processes | (System User)

ABC Industrial - Chiller Room
Tower #1 (Process Cooling)

Actions:  

System Alarms: Level D (DI_D) Low Alarm (since 9/30/2011 1:23:09 PM)

Readings as of: 9/12/2012 10:06:54 AM

Channel	Readings					Alarms					
Level 1 (AI_1)	Measure	695.31 gal.				None.					
FlowMeter4 (AI_4)	Total	21515344.00 gal	Rate	69.78 gal/min	Minimum	69.71 gal/min	Maximum	70.06 gal/min	Average	69.82 gal/min	None.
Contact1 (DI_A)	Total	0.00 gal.				None.					
Flow Switch (DI_E)	State	FSClosed				None.					

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180434.E Sept 2012