WebAlert® was developed to meet the increasing demands for improved operational efficiencies and enhancements to service programs that can be gained by continuous monitoring of remote equipment and systems.

WebAlert seamlessly web-enables your installed equipment, providing local and remote access to vital system information, without the need to physically visit remote sites. WebAlert monitors and dataloggs analog and digital inputs from virtually any installed device, and notifies on-site and remote personnel of any system abnormalities.

The data handling and communications options in WebAlert are truly innovative. Ethernet and USB are standard features, therefore local or plant networked PCs can be connected and communicating with WebAlert in true Plug & Play fashion. Authorized operators and quality control personnel can view LIVE system parameters and historical graphs, as well as receive emailed alarms, reports or datalog files.

**Summary of Key Benefits**

- **Web-Based Remote Monitoring & Datalogging**
  - WebAlert integrates the functions of a monitor, data logger and auto-dialer in one low-cost package.
  - It is easily customized to your application without the need for a programmer.
  - WebAlert is easy to install and use, requiring no technical expertise.
  - It is easily customizable to your application without the need for a programmer.

- **Ethernet & USB**
  - Ethernet and USB are standard features, therefore local or plant networked PC’s can be connected and communicating with WebAlert in true Plug & Play fashion.
  - Authorized operators and quality control personnel can view LIVE system parameters and historical graphs, as well as receive emailed alarms, reports or datalog files.

- **WebAlert® Remote Monitor**
  - WebAlert seamlessly web-enables your installed equipment, providing local and remote access to vital system information, without the need to physically visit remote sites.
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**About Us**

Walchem integrates its advanced sensing, instrumentation, fluid pumping and communications technologies to deliver reliable and innovative solutions to the global water treatment market. Our in-house engineering is driven by quality, technology and innovation that set Walchem apart from the competition. For more information, visit the Walchem product line, visit: www.walchem.com.
WebAlert has been designed with convenience and ease of use in mind. It has extensive built-in datalogging capability so there’s no need for a separate datalogging device. The data can be retrieved automatically via cell phone or email, so there’s no need to send out and track complicated and constantly moving cellular data.

WebAlert is perfect for remote chemical inventory management. An online device management service from Walchem will be available to enable the user to view all of their locations on a single web page. This reduces upfront costs and eliminates recurring expenses for software maintenance. Commissioning is as simple as connecting with a laptop and following the intuitive menus to configure the WebAlert to meet your needs.

WebAlert is designed to be used as a component of an existing system, or as the core of a new system. Unlike PLC’s or similar devices, WebAlert does not require a software programmer for customization to your application. The reduced upfront costs and eliminates recurring expenses for software maintenance. Commissioning is as simple as connecting with a laptop and following the intuitive menus to configure the WebAlert to meet your needs.

WebAlert® Series | Web-Based Remote Monitoring and Datalogging

Simplicity

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WebAlert will monitor up to six (6) 4-20 mA signals and six (6) discrete inputs, giving you instant access (from anywhere via the Internet) to your inventory conditions. WebAlert will monitor up to six (6) 4-20mA signals and six (6) discrete inputs, giving you instant access (from anywhere via the Internet) to your inventory conditions.

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Remote System Monitoring

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Remote Chemical Inventory Management

WebAlert is perfect for remote chemical inventory management. Level sensors and switches from a variety of sensing devices may be connected directly to the WebAlert, providing live information about chemical inventories, which makes management of chemical deliveries efficient, prevents down-time in critical processes, and provides immediate notification of alarm conditions. An online device management service from Walchem will be available to enable the user to view all of their locations on a single web page.

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Convenience
WebAlert has been designed with convenience and ease of use in mind. It has extensive built-in datalogging capability so there’s no need for a separate datalogging device. The data can be retrieved automatically (email Excel file attachment) or manually, through the convenience of a standard USB flash disk.

Simplicity
Unlike PLC’s or similar devices, WebAlert does not require a software programmer for customization to your application. This reduces upfront costs and eliminates recurring expenses for software maintenance. Commissioning is as simple as connecting with a laptop and following the intuitive menus to configure the WebAlert to meet your needs.

Remote Chemical Inventory Management
WebAlert is perfect for remote chemical inventory management. Level sensors and switches from a variety of sensing devices may be connected with a laptop and following the intuitive menus to configure the WebAlert to meet your needs. A variety of reporting options can be utilized to meet your needs. A system summary report provides a snapshot of current conditions and alarms. A datalog report can be sent on a regular basis for historical trending. In addition, an email and cell phone text alarm messages can be sent.

Remote System Monitoring
WebAlert will monitor up to six (6) 4-20mA signals and six (6) discrete inputs, giving you instant access to any of their locations on a single web page.

WVCentral
VTouch. No lengthy set-up required!

• Monthly Reports
• One Click Live Connect
• Summary View of Devices
• Critical Process Values

Online Device Management Service
VTouch provides ongoing support on inputs: 1 through 6

State-Type Digital Inputs

Electrical: Non-Isolated 5 VDC with 301 K ohm pull-up

Typical response time < 10 seconds

Support on inputs: 1 through 6

Low Speed Counter-Type

Digital Inputs

50 max minimum width

Device supported: Any device with isolated open drain, open collector, transistor or reed switch

Support on inputs: 1 through 4

Types: Contacting flow meter, Generic counter

High Speed Counter-Type

Digital Inputs

Electrical: Non-Isolated 5 VDC with 301 K ohm pull-up

0-400 Hz

Device supported: Any device with isolated open drain, open collector, transistor or reed switch

Support on inputs: 1 through 4

Types: Non-Contacting flow meter, Generic counter

Analog Inputs (1-6)

Electrical: Non-Isolated 5 VDC with 301 K ohm pull-up

0-10 V

Device supported: Any device with isolated open drain, open collector, transistor or reed switch

Support on inputs: 1 through 4

Types: Non-Contacting flow meter, Generic counter

Outputs

Solid State Relay

Dry contact, 0 to 40 VDC, No AC voltage, 150 mA maximum load

USB, Ethernet, 10 Base T

Electrical: Contacting relay, Generic counter

Electrical: Non-Contacting relay, Generic counter

Software

WVCentral

VTouch is a collection of technologies designed for companies offering managed water treatment services. The VTouch solution allows service companies to more effectively manage remote accounts by significantly reducing the complexities associated with the deployment of water treatment service programs based around communications products.

The VTouch Account Manager is fully synchronized with Walchem’s web-based controllers, making set-up and configuration simple and fast. Just specify the type of remote communications needed for new or existing controllers and Walchem takes care of the rest. No need to sort out and track complicated and constantly moving cellular data or dial-up ISP plans from large companies with poor customer service and unpredictable monthly charges. VTouch solves these problems by bundling the communications service, giving you a completely turn-key solution.

The innovative, fully synchronized nature of VTouch provides you with a quick, centralized 24/7 awareness of account status with the ability to LIVE Connect to any of your controllers in the field with a single mouse click, regardless of connection type! No phone numbers or IP addresses to remember.

VTouch is a collection of technologies designed for companies offering managed water treatment services. The VTouch solution allows service companies to more effectively manage remote accounts by significantly reducing the complexities associated with the deployment of water treatment service programs based around communications products.

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Summary view of all monitored systems

- System User
- System Status
- System Alerts
- System History
- System Alarms
- System Actions
- System Connections
- System Datalog
- System Data
- System Setup
- System Information
- System Settings
- System Reports
- System Maintenance
- System Downloads
- System Security
- System Networking
- System Support
- System Help
WebAlert is developed to meet the increasing demands for improved operational efficiencies and enhancements to service programs that can be gained by continuous monitoring of remote equipment and systems.

WebAlert seamlessly web-enables your installed equipment, providing local and remote access to vital system information, without the need to physically visit remote sites. WebAlert monitors and datalog analog and digital inputs from virtually any installed device, and notifies on-site and remote personnel of any system abnormalities.

The data handling and communications options in WebAlert are truly innovative. Ethernet and USB are standard features, therefore local or plant networked PCs can be connected and communicating with WebAlert in true Plug & Play fashion. Authorized operators and quality control personnel can view LSV system parameters and historical graphs, as well as receive emailed alarms, reports or datalog files.

### Summary of Key Benefits

- **Web-Based Remote Monitoring & Datalogging**: VTouch® provides quick, centralized 24/7 awareness of account status with the ability to LIVE access live or stored data remotely within the facility (LAN) or from anywhere in the world.

- **WebAlert®**: Integrates the functions of a monitor, data logger and auto-dialer in one low cost package. It is easily customized to your application without the need for a programmer.

- **VTouch®**: Provides quick, centralized 24/7 awareness of account status with the ability to LIVE view system parameters and historical graphs, as well as receive emailed alarms, reports or datalog files.

- **Ethernet USB**: Enables web-enabling your installed equipment remotely via the Internet (requires cell modem and VTouch option).

- **Direct Tap® Internet Communications**: Provides quick, centralized 24/7 awareness of account status with the ability to LIVE access live or stored data remotely via the Internet (requires cell modem and VTouch option).

- **ShoulderTap® Internet Communications**: Provides quick, centralized 24/7 awareness of account status with the ability to LIVE access live or stored data remotely via the Internet (requires cell modem and VTouch option).

- **Cell Service**: Provides quick, centralized 24/7 awareness of account status with the ability to LIVE access live or stored data remotely via the Internet (requires cell modem and VTouch option).

### ABOUT US

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WebAlert® Series | Web-Based Remote Monitoring and Datalogging

**Convenience**

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A variety of reporting options can be utilized to meet your needs. A system summary report provides a snapshot of current conditions and status. A datalogging report can be sent on a regular basis for historical trending. In addition, email and cell phone text alarm messages can be sent.

Remote Chemical Inventory Management

WebAlert is perfect for remote chemical inventory management. Level sensors and switches from a variety of sensing devices may be connected to WebAlert, enabling control over their locations on a single web page.

Remote System Monitoring

WebAlert will monitor up to six (6) 4-20 mA signals and six (6) discrete inputs, giving you instant access to anything in the world to vital system parameters, including level, flow, pressure, temperature, or any other device with a standard 4-20 mA signal output.

**Features**

- VTouch® Account Manager
- Custom Configurations
- System Alarms
- Data Loggers
- Embedded Controller

**Specifications**

**Measurement Performance**

- **Range:** 3.35 to 20.25 mA
- **Resolution:** 0.03 mA
- **Calibration:** ±1 mA

**Agency Certifications**

- **Safety:** CSA C22.2 No. 150-2013, CSA C22.2 No. 120-2003, IEC 61010-1:2010 3rd Ed.
- **Fuses:** 1.0A, 50/60 Hz
- **Calibration:** ±1 mA
- **Range:** 0.5 to 200 mA
- **Resolution:** 1.25 mV

**Electrical**

- **Support on inputs:** 1 through 6
- **Devices supported:** Any isolated dry contact (i.e. relay, reed switch)
- **Types:** Generic input
- **Input Signals:**
  - **State-Type Digital Inputs**
    - Electrical: Non-isolated BCD with 301 ohm pull-up
    - Typical response time: < 10 seconds
    - Devices supported: Any isolated dry contact (i.e. relay, reed switch)
    - Support on inputs: 1 through 6
  - **Low Speed Counter-Type**
    - Electrical: Non-isolated BCD with 301 ohm pull-up
    - 0-10 Hz
    - Devices supported: Any device with isolated open drain, open collector, transistor or reed switch
    - Support on inputs: 1 through 4
  - **High Speed Counter-Type**
    - Electrical: Non-isolated BCD with 301 ohm pull-up
    - 0-400 Hz
    - Devices supported: Any device with isolated open drain, open collector, transistor or reed switch
    - Support on inputs: 1 through 4
  - **Analog Inputs (1-6)**
    - 4-20 mA, 2-wire or 3-wire, internally powered by 24 VDC, 100 ohm input resistance, typical response time: < 10 seconds
  - **Outputs:**
    - Solid State relay
      - Dry contact, 0 to 40 VDC, 150 mA maximum load
      - USB, Ethernet, 10 Base-T

**'Smart' Services**

- **On-line, web-based summary of account status**
- **Process values continuously updated including past 24 hour min, max and average values**
- **Alarm status**
- **One-click LIVE Connect to any device in the field for full view and reconfiguration**
- **Analysis, troubleshooting, adjustments**
- **Seamlessly organize devices according to a process (area), facility, customer, etc.**
- **User “access” and “permissions” management**
- **Eliminates the setup and configuration nightmares during the project transition**
- **Makes service PROACTIVE not reactive**
- **SAVES TIME & Plan & Simple**

**WebAlert** is a collection of technologies designed for companies offering managed water treatment services. The **WebAlert** solution allows service companies to more effectively manage remote accounts by significantly reducing the complexities associated with the deployment of water treatment service programs based around communication products.

The **WebAlert** Account Manager is fully synchronized with Walchem’s web-based controllers, making set-up and configuration simple and fast. Just specify the type of remote communications needed for new or existing controllers and Walchem takes care of the rest. No need to sort out and track complicated and constantly moving cellular data or dial-up ISP plans from large companies with poor customer service and unpredictable monthly charges. **WebAlert** solves these problems by bundling the communications service, giving you a complete turn-key solution.

The innovative, fully synchronized nature of **WebAlert** provides you with a quick, centralized 24/7 awareness of account status with the ability to LIVE Connect to any of your controllers in the field with one simple mouse-click, regardless of connection type! No phone numbers or IP addresses to remember.

**Summary view of all monitored systems**

- **Tower #1 (Process Cooling)**
  - **ABC Industrial - Chiller Room**
  - **Flow Switch (DI_E)**
  - **FlowMeter4 (AI_4)**
  - **Contact1 (DI_A)**
  - **HP 1000 (S_2)**
  - **CLO2 1 (S_1)**
  - **Gen7 (S_3)**

**Actions:**

- **List Processes**
- **Summary view of all monitored systems**
- **Analysis, troubleshooting, adjustments**
- **System Alarms:**
  - **Readings as of:**
    - **21515344.00 gal.**
    - **695.31 gal.**
    - **214 ppm**
    - **55 mg/l**
  - **Level D (DI_D) Low Alarm (since 9/30/2011 1:23:09 PM)**
  - **High Alarm (since 9/30/2011 1:23:09 PM)**
  - **Maximum gal/min**
  - **Minimum gal/min**

- **Consultation expertise:**
  - **Critical process values continuously updated including past 24 hour min, max and average values**
  - **Alarm status**
  - **One-click LIVE Connect to any device in the field for full view and reconfiguration**
  - **Analysis, troubleshooting, adjustments**
  - **Seamlessly organize devices according to a process (area), facility, customer, etc.**
  - **User “access” and “permissions” management**
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### Summary of Key Benefits
- WebAlert integrates the functions of a monitor, data logger and auto-dialer in one low-cost package. It is easily customized to your application without the need for a programmer.
- VTTouch® provides quick, centralized 24/7 awareness of account status with the ability to LIVE Connect to any of your controllers in the field with a single mouse-click.
- No subscription service, monthly fees, or proprietary software is required. View data and program settings with just a standard web browser.
- Monitor up to six (6) 4-20mA signals and six (6) discrete inputs.
- Access live or stored data remotely within the facility (LAN) or from anywhere in the world.
- System status reports and datalog files can be emailed automatically on a regular basis. Instant alarm notification via cell phone text message, email, or local alarm relay.

### Communications
WebAlert’s embedded web-server and TCP/IP Internet communications make it possible to establish local or remote communications with a standard web browser from a laptop or PC. USB and Ethernet are standard features, allowing easy on-site access for plant personnel and system operators. Remote communications can be accomplished via the Internet or a public line with the PSTN (landline) or Cellular modem option. WebAlert supports simultaneous multi-user access, which makes it possible for personnel from local and remote locations to view live data, troubleshoot, and configure the system more efficiently than ever before. A graduated password protection system allows users varied degrees of access from “view only” to “full configuration.”

- **USB Plug & Play** For local monitoring and reconfiguration of your WebAlert via USB and dedicated on-site PC.
- **ShoulderTap®** Internet Configuration: For remote monitoring and reconfiguration of your WebAlert via the Internet (requires Landline modem card option).
- **DirectTap®** Internet Configuration: For remote monitoring and reconfiguration of your WebAlert via your standard modem (requires Landline modem card option).
- **Ethernet** For monitoring and reconfiguration of your WebAlert via Local Area Network (LAN) or remotely via the Internet.
- **Cellular** For monitoring and reconfiguration of your WebAlert remotely via the Internet (requires cell modem and VTouch option).

### ETHERNET NETWORKING
By using the on-site Local Area Network (LAN) or by connecting the WebAlerts together via Ethernet, you can access all of your WebAlerts from a network in a single phone line or IP address. The “Master” WebAlert automatically detects the other WebAlerts on a network from a single phone line or IP address. DHCP is supported to enable WebAlert to automatically obtain an IP address.

### WIRELESS
- **H** = Hardwired, cable glands
- **N** = No additional communications
- **M** = Modem card
- **G** = Cellular modem card (GPRS)

### COMMUNICATIONS SOFTWARE
- **N** = None
- **I** = Ethernet Networking Master Capability

### CloudMaster®
CloudMaster® is the web-based online reporting tool for Walchem’s WIND WebMaster® Industrial Water Controllers, WebAlert® remote monitoring and datalogging system, and ViewPoint® control systems. It is an interactive software program that provides a flexible multi-I/O platform, a wide range of analytical sensor measurement capabilities, and an extensive assortment of integrated communications and data handling features. CloudMaster® is a browser-based, low-cost tool that can be used to monitor, control and view a single installation, or hundreds of installations. CloudMaster® provides the tools needed to manage multiple remote locations from a central office or field site.

### VTouch® Remote Monitor
VTouch® is a powerful and easy-to-use remote monitoring and control program. It is easily customized to your application without the need for a programmer. With VTouch® you can:
- Connect to any of your controllers in the field with a single mouse-click.
- View data, program settings and generate reports.
- View, edit, and download data from any or all controllers.
- Have access to the entire Walchem product line, visit: www.walchem.com.

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