



VTouch® Quick Start Guide

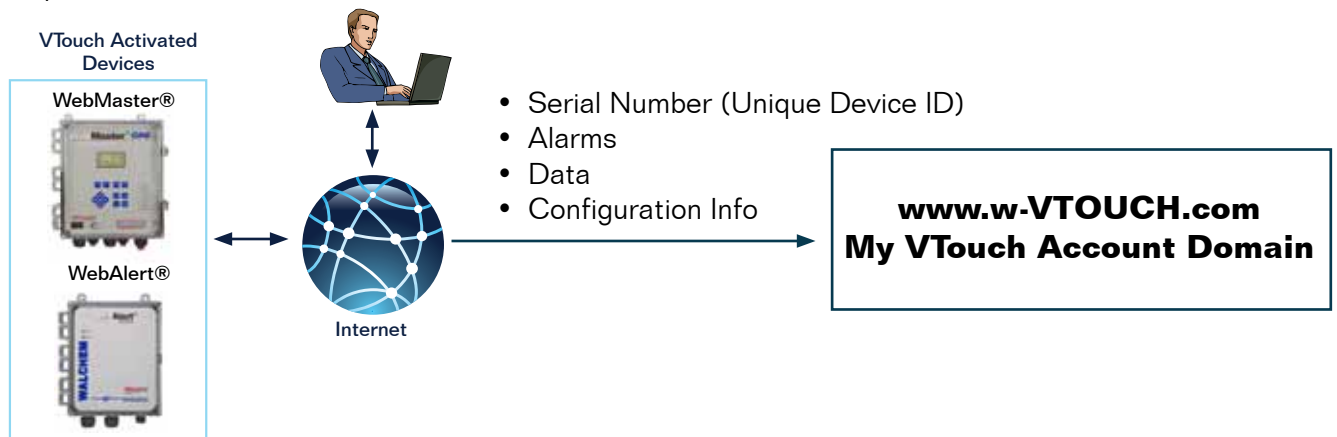
Client Account Users

This guide is intended to 'jump-start' the process of configuring your VTouch account so you can begin viewing device data, alarm status and VT-LiveConnect™ to your devices on-demand, from anywhere in the world.

Basic VTouch Overview

VTouch activated devices send information via the Internet to the VTouch server at regular intervals or whenever an alarm occurs.

VTouch activated devices that you have purchased will be registered to your VTouch account domain using the device's unique serial number.



Configuring VTouch to view data & alarms and VT-LiveConnect™ to devices

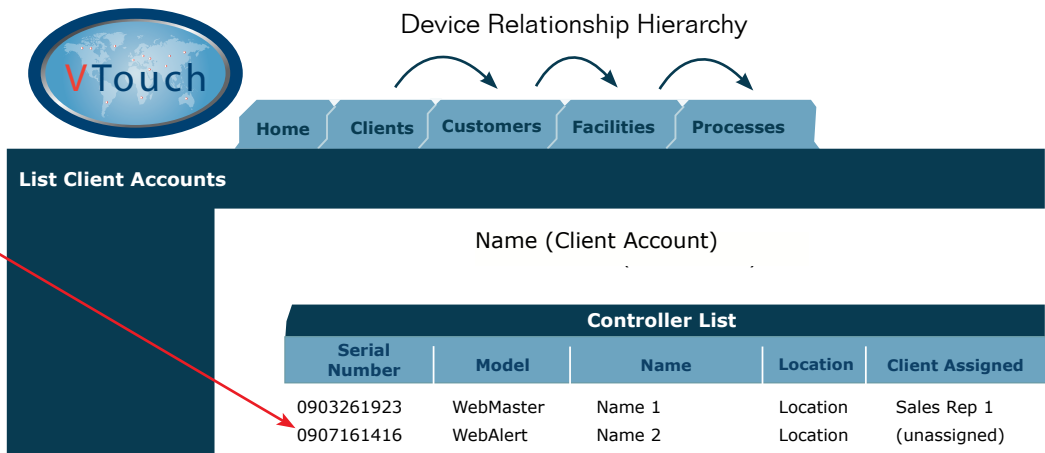
LOGIN to the VTouch Website: www.w-vtouch.com

Type the username and password given during the registration of the VTouch corporate account

Device Relationship Hierarchy

The tabbed menu below shows the general relationship between a VTouch enabled device and you, a Client VTouch account level user. Devices in your Client Account are associated with a specific facility that has a relationship to a specific customer.

Serial Numbers of all VTouch activated devices purchased are linked to your VTouch account domain



In order to view VTouch activated devices in your VTouch account, you must first define a device relationship as outlined in the following instructions.

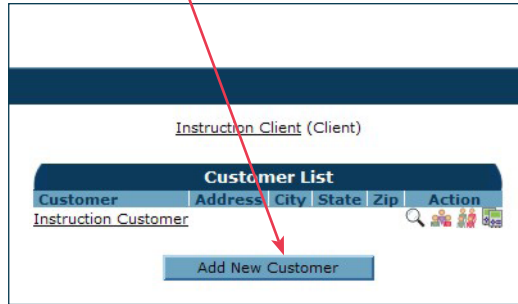
Step 1: Creating a Device Relationship

A Create a New Customer

1. After LOGIN, select the Customers tab.



2. Select Add New Customer.



3. Enter New Customer Details. Click 'Add', then click 'Back'.

The screenshot shows the 'Customer Details' form with the following fields: Company Name, Address 1, Address 2, City, State, Zip, Primary Contact, Phone, Mobile Phone, Fax, and Email. At the bottom, there are '<< Back' and 'Add' buttons.

B Create a New Facility under New Customer

4. Select the New Customer added in the previous step.



5. Select Add New Facility



6. Enter New Facility Details. Click 'Add', then click 'Back'.

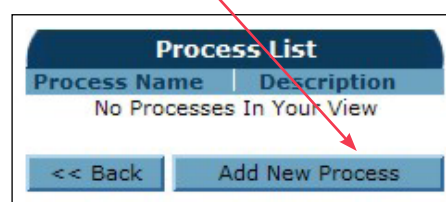
The screenshot shows the 'Facility Details' form with the following fields: Company Name, Address 1, Address 2, City, State, Zip, Primary Contact, Phone, Mobile Phone, Fax, and Email. At the bottom, there are '<< Back' and 'Add' buttons.

C Create a Process for the New Facility

7. Select the Process Details Icon.



8. Select Add New Process



9. Enter New Process Details

The screenshot shows the 'Process Details' form with the following fields: Process Name (Chilled Water) and Description (Chilled Water). At the bottom, there are '<< Back' and 'Add' buttons.

You're DONE! You can go back to the HOME tab.

Step 2: Adding a Device to VTouch

In Step 1 you created a specific device relationship hierarchy. The next and last step is to assign a specific device to this new relationship hierarchy as illustrated below.

1. Assign device serial number to that client's customer
2. Assign device serial number that customer's facility
3. Assign device data to that facility's process

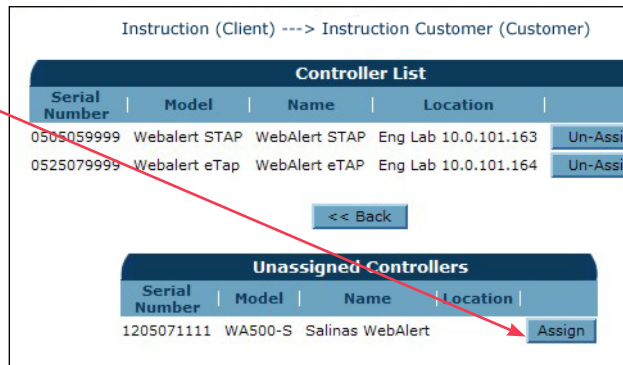


A Assign Device to Your Customer

1. Select the Customers tab. Select the Controller Assignment Icon for desired customer.



2. Assign device to the Customer.

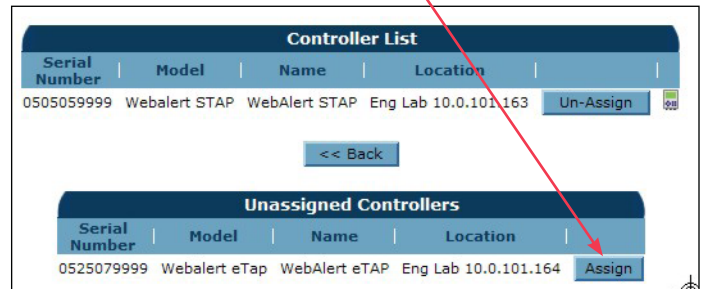


B Assign Device to a Customer's Facility

3. Select the Facilities tab. Select the Controller Assignment Icon for desired facility.



4. Assign device to the Customer.



C Assign Device Data to a Process

5. Select the Maintain Controller icon.

Instruction Client (Client) → Instruction Customer (Customer) → Instru

Controller List					
Serial Number	Model	Name	Location		
0505059999	Webalert STAP	WebAlert STAP	Eng Lab 10.0.101.163	Un-Assign	

<< Back

Unassigned Controllers					
Serial Number	Model	Name	Location		
0525079999	Webalert eTap	WebAlert eTAP	Eng Lab 10.0.101.164	Assign	

6. Assign controller data to a Process.

Click the Update button.

Facilities Processes

Maintain Controller

Serial Number: 0505059999
 Model: Webalert STAP
 SoftwareID:
 FirmwareID:
 Name: WebAlert STAP
 Location: Eng Lab 10.0.101.163
 Phone Number: 1;5084197607
 Connection Type: VDial
 Actions:

Input	Name	Type	U/M	Process	Displayed Priority
AI_5	Pump#17	Measure	Liters	Instr Process	High (Left Display)
AI_5	□	Raw mA	mA	(Unassigned)	High (Left Display)
DI_1	Contact1	Total	gal.	(Unassigned)	High (Left Display)
DI_2	CU1	Total		(Unassigned)	High (Left Display)
DI_2	CU1	Rate	/Minute	(Unassigned)	High (Left Display)
DI_3	Paddle3	Total	gal.	(Unassigned)	High (Left Display)
DI_3	Paddle3	Rate	gal./min.(GPM)	(Unassigned)	High (Left Display)
DI_4	Contact4	Total	gal.	(Unassigned)	High (Left Display)

(Unassigned) Assign all Inputs to this process

<< Back Update

7. Select the Process tab to view controller data.

VTouch

Home Customers Facilities **Processes**

List Processes

Water District (Client)

Processes

Facility A Main

Cooling Tower - Process Cooling

Last Value	Alarms	Conductivity Sensor (Measure) (µS)	Backup Conductivity (Measure) (µS)	ORP (Measure) (mV)	Flow Switch (State) ()
8/18/09 5:32:53 PM		1218.74	1206.13	-329.27	Flow

Congratulations! You're done! Click the VT-LiveConnect® icon to connect to your controller

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